

# City of Elmendorf

## Understanding Rates for Water Service

For most residential customers your monthly water bill consists of a "Service Availability Charge" of \$64.43 and a "Water Acquisition Fee" of \$1.00. The Service Availability Charge is the amount that is charged to all customers for having access to the City's water system in an "on-demand" capacity whenever you want it, whether you choose to use it or not. The Water Acquisition Fee is intended to defray additional charges by one of the city's water suppliers (San Antonio Water System) as outlined in their take or pay contract with the City of Elmendorf. These two fees will be charged every month once a meter is installed. The Service Availability Charge includes the first 3000 gallons of water used at no additional cost to help defray the impact of this monthly fee. Any water usage above 3,000 gallons will be billed in excess of these two fees per the charts below. For those users requiring larger meters, the Service Availability Charge changes depending on meter size, location and type.

*Service Availability Charges per meter size, type and location.*

METER SIZE	BILLING EQUIVALENTS	MONTHLY SERVICE AVAILABILITY CHARGE INSIDE CITY LIMITS	MONTHLY SERVICE AVAILABILITY CHARGE OUTSIDE CITY LIMITS	GALLONS ALLOWED PER MONTH
5/8"	N/A	\$64.43	\$72.61	3,000
1"	2.5	\$161.08	\$177.43	8,000
1 1/2" *	5	\$322.14	\$363.02	12,000
2" *	8	\$515.43	\$580.82	0
3" DISP *	9	\$579.86	\$653.43	0
3" CMPD *	16	\$1,030.85	\$1,161.64	0
3" TURB *	17.50	\$1,127.50	\$1,270.55	0
4" CMPD *	25	\$1,610.70	\$1,815.06	0
4" TURB *	30	\$1,932.84	\$2,178.08	0
6" CMPD *	50	\$3,221.40	\$3,630.12	0
6" TURB *	62.50	\$4,026.76	\$4,537.66	0
8" CMPD *	80	\$5,154.24	\$5,808.20	0
10" CMPD *	115	\$7,409.22	\$8,349.28	0

*Monthly volume charges in excess of 3000 gallons*

	INSIDE CITY LIMITS	OUTSIDE CITY LIMITS
1 gallon to 3,000 gallons	\$6.90 per 1,000 gallons	\$7.04 per 1,000 gallons****
4,000 to 8,000 gallons	\$7.22 per 1,000 gallons	\$7.58 per 1,000 gallons
9,000 to 12,000 gallons	\$7.78 per 1,000 gallons	\$8.38 per 1,000 gallons
13,000 to 16,000 gallons	\$8.25 per 1,000 gallons	\$8.94 per 1,000 gallons
17,000 to 20,000 gallons	\$9.26 per 1,000 gallons	\$10.10 per 1,000 gallons
21,000 to 30,000 gallons	\$10.32 per 1,000 gallons	\$11.32 per 1,000 gallons
31,000 to 40,000 gallons	\$11.39 per 1,000 gallons	\$12.54 per 1,000 gallons
41,000 and greater	\$12.44 per 1,000 gallons	\$13.75 per 1,000 gallons

\*\*\*\*NOTE: First row of charge applies ONLY to those customers with a 2" or larger meter. This does not affect standard residential service.

Other charges may apply, including fees for Garbage and/or Sewer service. Please see our Master Fee Schedule on our website at [www.elmendorf-tx.com](http://www.elmendorf-tx.com) for a full list of potential city fees.

Water bills are due on the 15<sup>th</sup> of every month and after the 15<sup>th</sup> of the month a late penalty will be charged on the account. The late penalty is 10% of the balance due on your bill/account. You will then have through the 25<sup>th</sup> of the month to pay your water bill. If payment is not received on the 25<sup>th</sup> of the month, your water service will be disrupted/shutoff the following day. A \$50 administrative reset fee will be added to the account and in order to get services turned back on the full balance owed and \$50 administrative reset fee will need to be paid.